



HOW DO I GET AN IRS IP PIN REISSUED OR REISSUED FOR MY CHILD?

If the Internal Revenue Service (IRS) has already issued you or your child an Identity Protection PIN (IP PIN) and you are having difficulties obtaining it online, please call 1-800-908-4490 for specialized assistance, Monday – Friday, 7 a.m. – 7 p.m. your local time (Alaska & Hawaii follow Pacific Time).

Follow the prompts. The option for the IRS calling you back, versus waiting on hold, is available. If you select this option, an IRS agent will call you back, however the call will be coming from a different phone number and there will be a minimal wait for the available agent.

If you need your IP PIN reissued the agent will need the following to verify your identity:

1. Your name, address, zip code, social security number, and date of birth.
2. Ask you a few security questions that only you will be able to answer.
3. Verify your most current Form W-2 Federal withholding amount/s.

If you need your child's IP PIN reissued the agent will need the additional information aside from the above:

1. Your child's/children's name/s, address, zip code, social security number/s, and date of birth/s
2. Once identities have been verified via phone the IRS will mail out CP01A Notice/s for the recipients receiving the IP PINs. You should receive this correspondence within 7-21 days.

In the future, it is the Internal Revenue Service's goal to mail CP01A Notices during the months of December and January each year to receive future years IP PINs. If you do not receive this notice by the beginning of February of each year, please call 1-800-908-4490 and follow the above instructions.